

# News from Reviews

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## Notes from Margaret Stevens-Jones, PHIB Manager

It's Derby time in the Bluegrass— the horses are running and the plants are awakening from their winter slumber. Spring time brings change across the state and it brings change to the Public Health Improvement Branch. Several have updated their email address to include their correct name. I am now [MargaretC.Jones@ky.gov](mailto:MargaretC.Jones@ky.gov), Erica Jones is updated to [Erica.Davis@ky.gov](mailto:Erica.Davis@ky.gov) and Debby Bridges is now [Deborah.Donovan@ky.gov](mailto:Deborah.Donovan@ky.gov). Springtime and warm weather assists the QI Team with its statewide travels to assess processes, policies, patient care, and documentation in the local health departments. Agencies we visit are versatile in composition and processes used to deliver services and meet practices outlined in Public Health Practice Reference and the Administrative Reference.



Regardless of the number of staff employed at an agency, each Kentucky local health department is expected to provide the mandated core services in a safe, efficient, and appropriate manner to their communities. Thus, the QI Team site review tools and processes are guided by the local agencies' needs and by the PHPR and AR guidelines. We have been pleased to discover the varied approaches used by each LHD to meet their communities' needs.

During a QI Team site review of a local health department, well over 600 indicators are assessed. Impressively, local health departments regularly achieve compliance of most of the indicators. The QI Team has reviewed FY 2010 data and has identified areas that are routinely missed or which need improvement to meet program or agency requirements.

These areas will be identified in our annual report 2010 due to be released later this month. Please review this document and assess your agency's processes to determine if these are also areas of improvement for your agency.



# Key Issues

The following key issues were found to be incomplete, inconsistent, or ineffective during fiscal year 2010 site reviews. Please review your agency's compliance of these indicators.

PROGRAM	INDICATORS	
Administrative Review	Written Quality Assurance (QA) Policy	Written Medication Administration Policy
	Written Limited English Proficiency (LEP) Policy	
Community Health Programs	Active Child Fatality Review Teams	
Pediatric Preventive Services	Documented Medical History	Measurements Plotted on Growth Graph
	Documented Verbal Lead Risk Assessment	Appropriate Testing
	Documented Developmental Assessment	Vision and Hearing Screening
	Water Source Identified	Referral for Medical Nutrition Therapy
	Assessment of Vital Signs	Referral for Dental Visit
	Assessment of Second-Hand Smoke Exposure	
Fluoride	Utilization of Fluoride Varnish Program	
Lead Poisoning Prevention	Documented Verbal Lead Risk Assessment	Education and Counseling on Reducing Risk
Family Planning Services and Pregnancy Testing	Completion of Family Planning Program Consent Forms	Referral for Medical Nutrition Therapy
	Counseling and Referral for Smoking Cessation	Provision of and Counseling on Benefits of Folic Acid Supplementation
	Options Counseling for Unplanned Pregnancies	
Adult Preventive Services and Cancer Screening	Referral for Medical Nutrition Therapy	Fecal Occult Blood Testing
	Documentation of Immunization Status	Blood Work (Diabetes and Cardiovascular Screening)
Sexually Transmitted Diseases	Physical Examination	Appropriate Testing
	Distribution of Condoms	Counseling

More information on these indicators will be available in the LHD On-Site Reviews FY 2010 Annual Report due out later this month.

## LATEST NEWS

We're on the web!

- The first PHPR Committee for the July 2011 PHPR was held April 7<sup>th</sup>. If you are interested in joining the PHPR Committee, please email your request to Erica Davis at [erica.davis@ky.gov](mailto:erica.davis@ky.gov). <http://chfs.ky.gov/dph/info/dpgi/phib/>
- The Kentucky Oral Health Summit will be held in Lexington on May 11, 2011. For more information, contact Diana Koonce at [diana.koonce@ky.gov](mailto:diana.koonce@ky.gov).
- The 2nd Annual Breastfeeding Summit will be held April 13, 2011, in Louisville. Contact Marlene Goodlett at [marlene.goodlett@ky.gov](mailto:marlene.goodlett@ky.gov) for more information.
- "Pediatric Update for Public Health Nurses" training will be held at the University of Kentucky on June 7, 2011. (TRAIN # 1026987). This offering will meet the update requirements for the Well Child Certificate (6.0 CEUs every three years per the AR). The training is free and is limited to 125 participants. For more information, contact Eileen Deren.
- The Kentucky Diabetes Prevention and Control Program encourages everyone to assess their risk for type 2 diabetes. A seven-question risk test can be found at [www.diabetes.org](http://www.diabetes.org). For more information, contact the Kentucky Diabetes Prevention and Control Program at (502) 564-7996.

## Quality Health Promotion

### Have you heard about Health finder?

*Healthfinder.gov* is a U.S. Health and Human Services sponsored web site offering information and tools that are quick and easy to use to help guide healthy living. *Healthfinder.gov* has resources on a wide range of health topics selected from over 1,600 government and non-profit organizations to bring you the best, most reliable health information on the Internet.

One health observance each month is featured in its National Health Observances Toolkit.

The toolkit is full of information and ideas to engage the public in health promotional activities.

Each toolkit contains **free** sample announcements, Tweets, E-cards, and Web Badges that your agency can use to promote healthy living.

For free downloads and/or more information on Health Finder, go to: [healthfinder.gov](http://healthfinder.gov)

National health observances. Retrieved February 19, 2011, from Healthfinder.gov: <http://www.healthfinder.gov/nho/default.aspx>



Sample Web  
Badge

**Kudos!**

Congratulations to Dr. Sheila Sharp and the Breathitt County Health Department who were recently chosen as a Kentucky Immunization Champion! BCHD staff goes above and beyond to ensure meeting the Standards for Child and Adolescent Immunization Practices. Over the last four years this health department has averaged a 98%, with two of those years producing a perfect 100% rate. The following counties' health centers and health departments obtained a 90% or better coverage rate among 24-35 month olds using the 4:3:1:3:3:1:4 immunization series and received a Gold Standard

### Performance Rating:

Grant, Kenton, Powell, Montgomery, Marion, Larue, Washington, Nelson, Woodford, Perry, Union, Webster, and Jackson.

Dr. William Hacker, KDPH Commissioner, presented Breathitt County with their award during the KPHA 63<sup>rd</sup> annual conference held March 9-11 in Louisville, Kentucky.

-Special Thanks to Nancy Hamilton, RN, Kentucky Immunization Program for submitting information for this article.



# The Accreditation Train

By Rona Stapleton

The KDPH Accreditation Readiness Team (ART) is rolling down the track toward PHAB (Public Health Accreditation Board) state accreditation ([www.phaboard.org](http://www.phaboard.org)) slated for arrival in 2014. The ART meets monthly and has been conducting the PHAB state self-assessment tool, going down the track, domain by domain. This agency wide gap analysis initiative is yielding the dialogue and roadmap that KDPH needs to fuel the accreditation train. It has also cultivated the cross-pollination of ideas, systems, and division teamwork -- exactly as PHAB anticipated when they drafted the standards and measures.

KDPH is pleased to have Jim Rousey and Angie Carman on board the train as a result of a CDC-awarded performance management grant. Their experience is most welcomed as we all "ride the rails" together down our journey to 2014 and beyond. KDPH is soon to be supported this upcoming season with a technical assistance resource award, i.e. not funds, from ASTHO (Association of State and Territorial Health Officials) to craft a workforce development plan to comply with domain eight's requirements and to strengthen our planning.

PHAB will be releasing their "real and final" standards, measures, and documents hopefully around June 2011. PHAB is working now on their revisions for submission to the PHAB Board of Directors for their May meeting. All railways are headed toward a great convergence point. PHAB accreditation is one of the most exciting trips that public health has had in decades. We're very fortunate to have the stellar leadership that we have and a great team in place.

On a personal note, I'd like to thank everyone for their kind words on the accreditation bulletin board that I put up by the commissioner's office recently. If you have questions for me on the state level, as State Accreditation Coordinator (SAC) for KDPH, please e-mail me at [ronal.stapleton@ky.gov](mailto:ronal.stapleton@ky.gov) or call (502) 564-7212, extension 3650. Thank you.

## LTDHD Spotlight

By Emily Anderson

On a recent QI site visit to the **Marion County Health Center** our team was impressed when Nursing Supervisor, Paula Mattingly, shared their innovative development, an **"RN Orientation & Competency Manual"**. This manual has been implemented in all seven LTDHD centers to assist staff with documentation requirements not only for nursing competency, but also agency accreditation!

Upon hiring, each individual nurse is given a binder with 17 index tabs\* indicating desired documents. Thereafter, each nurse has the responsibility to maintain their own manual and present it to their supervisor at their annual evaluation.

Congratulations to Marion County and LTDHD for meeting both KRS 314 (*Kentucky Nursing Laws*) and Accreditation Standard Domain 8 (*Workforce Development*)!

\*Index Tabs: Position Description • Evaluations • Job Description • Orientation Checklist • Training Matrix – AR, Training Guidelines and Program Descriptions • Annual Clinic Competencies and Proficiencies • CPR Certification • OSHA training • Annual Lab Competencies • Packaging and Shipping Training • Cancer Program • ERRT • FP Training Calendar/ Certificates • HIV/STD Certificates • Pediatric Certifications • Case Management Training • Other: Professional Licenses, CE's



**Lincoln Trail District Health Department:  
Marion County Health Center**

RN Orientation  
&  
Competency  
Manual

